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Your feedback

At Temair Global we are constantly striving to improve our service and the best way to do this it to use your feedback, wheither positive or not so positive.

Please take the time to complete this survey and return it to us by fax 03 9909 7788 or via email to tara@temairglobal.com.

We look forward to hearing your thoughts.

Regards

Tara O'Brien Director

| How did you first hear about Temair Global? | 1. | Word of m | outh | | | | |
|---|--|------------|----------|----------|--------|--------------|---|
| | 2. | Google se | arch | | | | |
| | 3. | Referral b | y friend | or colle | ague | | |
| | (If referral please add name so that we can ensure they take part in our referral rewards program) | | | | | | |
| | Nam | e: | | | | | |
| | 4. | Facebook | | | | | |
| | 5. | Linkedin | | | | | |
| | 6. | Other (ple | ase spe | cify) | | | |
| | | | | | | | |
| Please rate the following in order of importance to the least): | you | (1 bein | g the m | ost im | portan | t and 5 bein | g |
| How did you find the level of communication you received from your consultant? | | 1 | 2 | 3 | | | |
| · | | | | 3 | 4 | 5 | |
| Did you feel the consultant responded to your needs in a timely and efficient manner? | | 1 | 2 | 3 | 4 | 5 | |
| | | 1 | 2 | | - | | |

| Are there any additional services that you would like to see us offer in the future? Would you feel confident recommending our services to others? | Comment: |
|---|---|
| If no, why? | Comment: |
| What improvements would you recommend to help improve our service? | Comment: |
| Is there any industry or market information That you would like us to provide to you in the future? | Comment: |
| If so, would you like to see this in a newsletter or on our website? | Newsletter Website |
| | • Both |
| If you would like to receive a copy of our new | vsletter please provide your email address: |
| Name: Email: Contact Number (Optional): | |
| Can we use your comments on our website: | Yes No |